



VELUX America LLC
450 Old Brickyard Road
P.O. Box 5001
Greenwood, SC 29648-5001

864-941-5360 Phone
864-941-4870 Fax
veluxusa.com

Your reference Our reference

Date: April 17th, 2023

Subject: VELUX® RESIDENTIAL REPLACEMENT SKYLIGHTS

To whom it may concern,

It is the recommendation of VELUX that skylights be replaced during re-roofing, especially when there has been hail damage. Even in instances where damage appears to be only cosmetic, there is a possibility that the seals can be compromised by the impact of the hail or during the re-roofing process, which can lead to water infiltration. In the event seals have been compromised, simply replacing the damaged cladding and re-flashing the skylight will not provide a watertight installation.

In applications where the original skylight is a plastic dome, VELUX recommends replacing it with a flat glass skylight, as glass provides improved energy efficiency. New VELUX LoE₃-366 glass will greatly improve the energy efficiency over ordinary clear glass.

When re-roofing where the existing VELUX skylights were manufactured before 2000, replacement is required, as replacement parts are no longer available.

When replacing VELUX skylights manufactured from 1995 through 2009 that have sun screening shades or blinds, it will also be necessary to replace the shade or blind. Current VELUX skylight models provide more glass area, so shades or blinds from previous models will not fit these skylights. Velux no longer provides electric operated blinds or replacement parts for any electric blinds. Therefore, any electric operated blinds must be replaced with solar operated shades.

On VELUX Fixed skylights manufactured 2010 and after the glazing profiles and Seals are not serviceable. You must order a skylight complete for these applications.

In addition, VELUX recommends that new flashing be used in all skylight replacements.

Should you require additional information or have questions, please be sure to contact me.

Yours sincerely,

Kyle Cowgill
VELUX Skylights
Senior Sales Representative