

Hail Damage

Technical Information Sheet # 130

Created or Revised Date: 10/01/2015– Status: Current

To Whom It May Concern:

Exposure to hail is an event that is considered as beyond normal weathering or exposure conditions. Please see the *Asphalt Shingle Limited Warranty* for the complete list of these abnormal weather conditions.

Hail impact on asphalt shingles can result in fractures and/or surface “dents” which may damage the reinforcing mat, fracture the coating asphalt, and/or loosen the surfacing granules. In some cases, one may be able to immediately observe these manifestations of physical damage. However, in most cases, the shingles must weather for a period of time before the latent damage of hail impact can be observed. CertainTeed does not warrant its shingles against short-term or long-term damage caused by the impact of hail or any other object.

If hail has fallen with enough force to dislodge granules, the resultant exposed asphalt coating will degrade at an accelerated rate, and the useful life of the shingle will be appreciably reduced. Granules provide critical protection to the asphalt coating by shielding it from the sun’s ultra-violet rays.

Shingles that have severe granule loss or cracks through the shingle should be replaced. CertainTeed does not recommend applying sealant/caulk with matching granules on hail damaged areas.

Although CertainTeed does not warrant against losses due to hail damage, CertainTeed does offer several impact resistant shingles which meet the highest rating of Class 4 under the UL 2218 specification for impact *resistance*. These shingles include *Presidential Shake IR*, *Landmark IR*, *Landmark Solaris Gold IR*, *Northgate* and *XT-30 IR*., Owners who apply industry-rated impact resistant shingles may be eligible for special insurance premium reductions

Sincerely,

Technical Services Department
CertainTeed Roofing



CertainTeed Roofing

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